



## Changeover: Consistency happens here

The handing over of information at shift change is one of more essential tasks to get right for child and youth care practitioners. The superficial and social aspects have their place but a good changeover needs to be an accurate as possible read of both the individuals and the group. Consequences which require follow through, impressions of concern which may require follow-up, housekeeping matters, beefs and bouquets all have a place in a changeover.

