

TRAINING ANNOUNCEMENTS

**Blossoming Into a More Effective
Leader/Supervisor: Striving for Excellence**

Monday, September 25, 2017

10am to 4:15pm

Training will be at Holiday Inn Polo Park, 1740 Ellice Avenue, Winnipeg, MB. (204) 775-5055

Presenter: Frank Delano, LMSW

There are many influences and pressures coming from a variety of areas that put leaders and supervisors in a position, if not careful, to settle for services that are "just good enough". It can also create dynamics where even really talented and creative leaders can end up being more of a "manager" than a "leader". This highly interactive workshop will focus on how to best negotiate those dynamics and presents strategies for leaders at all levels to better be able to focus their energies toward achieving excellence on a more regular basis. Topics covered include:

*****Analyzing how much time and energy is spent on your mediocre or troublesome workers and how much is spent on your star performers and why***

***** How does a leader build a positive culture in their program/unit?***

*****Is there a point where an overemphasis on "self-care" can hinder excellent practice??***

*****Understanding the difference between an "injustice fighter" and an "injustice collector"***

*****Viewing "organizational politics" as a positive thing and learning to use it to your advantage with integrity***

*****How to bring an important issue constructively up to your supervisor or senior managers***

*****Leading the Millennial Generation: What are the frustrations and what are the keys?***

*****Learning a template to make key leadership decisions***

About the presenter:

Frank Delano, LMSW is the owner of Professional Package Consulting, Inc. and most recently was the Director of the JBFCS Markus Training Institute. He also has been Director of the Herschel Alt Day Treatment Center and the Associate Director at Hawthorne Cedar Knolls. Frank was an adjunct faculty member at the Fordham University Graduate School of Social Service for 20 years and is currently a regular contract trainer with the University of Oklahoma. He has served on a National Task Force that revised the Child Welfare League of America Standards of Excellence for children in residential group care in America, and the CWLA National Residential Advisory Board. He is currently a member of the Board of the Association of Child and Youth Care Practice and also served on the Board of Directors of the American Board of Examiners of Clinical Social Work. He, along with Jill Shah, is the co-creator of the "professional package" concept. Frank has published numerous journal articles and presented extensively nationally and internationally including in India, the Czech Republic, Ireland, Austria, Israel, Scotland, Canada, and France

There is a \$75 fee for this training. Please e-mail back to fdelano24@aol.com to register or with questions